ABOUT OUR COMPANY

SmartCloud-y is the Managed Service Provider division of Factor-y. At Factor-y we’ve been serving customers on the full IBM Collaboration ecosystem since 2009. Today as HCL Cloud MSP and HCL Partner we continue serving customers in new ways. As early adopter of LotusLive (then IBM SmartCloud) we have built real expertise since early 2019. SmartCloud-y builds on that expertise to bring to our current and future customers innovation in HCL Digital Solutions integrated with today’s cloud and on-premise platforms.

What you get from us and SmartCloud-y is a solid and future-proof foundation for Mail, Collaboration, Digital Communication and Process Integration.

Talk to us and get the full story. Visit https://www.factor-y.com/go/smartcloud-y-full-story
MANY REASONS TO CHOOSE FACTOR-Y AND SMARTCLOUD-Y

You should choose SmartCloud-y because it contains:

• End to end expertise on all HCL DS products: Domino, Connections, Sametime, DX and more
• 10+ years of SmartCloud expertise: we know what you have and expect and we know how to give it to you
• Modern and future-proof design: Kubernetes at the core enhanced with enterprise support, audit, monitoring
• Care: we know a switch is a challenge and we’ve designed everything to help you with it
• Support: as MSP we provide Level 1 and 2 support, one stop to get all the answers
• Attention to costs: we optimized costs of everything and we share with you the savings we realized
• High quality of service: we implemented our datacenter in Germany with redundancy, speed and support
• Web Security: we’re serious about security; with CloudFlare we offer you the fastest service you can get

We believe Extended Enterprise is the present and future of IT.
We built our platform to allow integration of major cloud providers and to be friendly with your external collaborators and parties.

OUR PARTNERS AND PROVIDERS

1. SCY — MAIL
   All the mail you need
   Full eMail service – based on HCL Domino, with HCL Verse as primary interface – integrated by Mail Security and Instant Messaging features

2. SCY — Mail & Apps
   ...plus your Applications
   Includes features provided by SCY—MAIL, adds entitlement to set up and use HCL Domino Application Server(s) to deliver Domino based applications

3. SCY — ESN
   Enterprise Collaboration
   User collaboration services – based on HCL Connections – that entitles company to fully address all platform components (HCL Docs, HCL Sametime, HCL ICEC, Profiles, Files, etc.)

4. SCY — MS1
   Mail security
   Based on Libraesva.com, provides eMail security services (anti virus, anti spam, URL sandboxing)

5. SCY — CB1
   Everything you need to collaborate
   Complete mail and collaboration cloud provided bundle of all SmartCloud-y services: Mail, Mail Security, Application and Collaboration

6. SCY — EXTRAS
   We have more in store for you
   If you have some unique requirements, do not esitate to reach out: we are open and listening. Visit: https://www.factor-y.com/go/smartcloud-y-full-story